



Production Support That Watches Itself

AI agents that monitor, diagnose, and resolve issues in production — so your on-call engineers stop starting every incident from zero.



AI Accelerator · AI Ops

At A Glance

Root Cause in Minutes

AI-driven root-cause analysis narrows an incident to its source, not just its symptoms

Auto-Remediation

Known failure patterns are resolved automatically, before they page anyone.

Model-Agnostic

Built to run on the AI platform you already trust, with no lock-in.

The Challenge

Traditional production support is reactive by design: dashboards nobody watches until something breaks, root-cause analysis that eats the first hour of every incident, and on-call engineers re-learning the same system every time it pages them.

Our Approach



Intelligent Monitoring

Agents watch system health continuously and flag what actually matters, not every threshold crossing.



AI Root-Cause Analysis

Correlates signals across logs, metrics, and traces to narrow an incident to its source in minutes, not hours.



Auto-Remediation Playbooks

Known failure patterns are resolved automatically, with a full audit trail.



AI-Assisted On-Call Triage

A natural-language assistant that already knows the system, so engineers start an incident briefed, not blind.



Proactive Capacity Insights

Surfaces capacity and performance risk before it becomes an outage.

Why It Matters

Production support stops being a war room every time and starts being a system that mostly handles itself — with engineers stepping in for the exceptions, not the routine.



Ferfier is a specialist services provider for the mobility and manufacturing industries, integrating deep domain expertise from chip-to-cloud to help OEMs and manufacturers navigate the shift to software-defined mobility and intelligent manufacturing. For more information write to info@ferfier.com